



Customer Case Study

These are designed to help you understand how real business issues are solved by implementing our health and safety software systems and illustrate some of the practical challenges customers faced. Each of the following case studies looks at challenges prior to SHE® being introduced, reasons for choosing our system, how those challenges were solved and evidence to substantiate the claims.



Devro is the worldwide leader in the provision of collagen products for food markets. The company manufactures a range of plastic casings and also supplies pure collagen

raw materials for use in the healthcare industry.

1. Before buying SHE, what specific situation was identified, how was it identified and what problems or pain did it cause either you or the company?

We did not have a coordinated approach to conducting risk assessments.

Numerous forms were circulating within the organisation, which caused confusion as employees were unsure of the correct procedures.

No central easy access point for this information existed making it difficult for people to share information.

As a result, the administrative burden involved in managing all the paper forms was huge.

2. Why did you pick a solution from SHE Software?

We chose to implement SHE Software as they had lots of experience, a mature system and a long track record of providing quality health and safety management systems.

3. How has the problem identified been solved and can this be substantiated?

The system is available to all our engineering managers who use existing risk information to create new specific assessments. These are checked in real time, online by the health & safety department to ensure they are adequate.

The system tracks actions and reminds assessors to review within a given timescale, ensuring none of our assessments are out of date.

We have seen a vast improvement in the standard and availability of risk assessments and the administrative burden has significantly decreased by converting to electronic forms.

SHE has helped increase awareness and improved our safety culture by giving line management the tools to take responsibility for health & safety. We have increased use of the system to include reporting incidents and performing audits.