



Customer Case Study

These are designed to help you understand how real business issues are solved by implementing our health and safety software systems and illustrate some of the practical challenges customers faced. Each of the following case studies looks at challenges prior to SHE® being introduced, reasons for choosing our system, how those challenges were solved and evidence to substantiate the claims.



Health and Safety Manager, Ireland was formed because whilst most large companies can employ a fulltime health and safety specialist, smaller companies simply can not

afford to. However, they still need to comply with the requirement of law, insurance and their moral obligations. The specific goal of healthandsafetymanager.ie is to work with Employers to help them comply with all of their obligations.

1. Before buying SHE, what specific situation was identified, how was it identified and what problems or pain did it cause either you or the company?

As a health and safety consultancy we needed a way to manage clients, track their activities and help keep them compliant even when not on their site.

It had to be accessible from anywhere and not require a large amount of time to setup and maintain.

2. Why did you pick a solution from SHE Software?

SHE® Software offered years of experience providing web based systems, they had the technical knowledge and support backup we needed to provide a consistently great service to our clients.

3. How has the problem identified been solved and can this be substantiated?

We can now create safety related documentation and information and make it available to all our clients in a matter of minutes. We no longer need to send out documents and track versions since it is all managed from within the system.

We can identify areas for improvement, assign actions and track those to resolution in one place. This helps us ensure our clients maintain compliance easily.

The feedback from clients has been great, they receive information quickly and have visibility of the work being done to help in their safety strategy.