



Customer Case Study

These are designed to help you understand how real business issues are solved by implementing our health and safety software systems and illustrate some of the practical challenges customers faced. Each of the following case studies looks at challenges prior to SHE® being introduced, reasons for choosing our system, how those challenges were solved and evidence to substantiate the claims.



The Kinetics Group has over 70 years experience providing specialist facilities management services to the social housing sector. The groups annual turnover

exceeds £100 million and employs over 1200 personnel.

1. Before buying SHE, what specific situation was identified, how was it identified and what problems or pain did it cause either you or the company?

The Kinetics Group was formed by the amalgamation of several companies based at various points across the UK.

Each company had its own specific way of reporting and documenting H&S related matters, which meant information was inconsistent and difficult to manage.

It was identified that a uniformed approach to managing health and safety documentation was needed and as such the use of a software system was thought to be the best option.

2. Why did you pick a solution from SHE Software?

Having looked at several systems and packages, SHE Software offered the best all round solution and was also very competitively priced compared to most of the other providers.

3. How has the problem identified been solved and can this be substantiated?

Across the Kinetics Group we now have a uniformed “real time” approach to reporting and recording health and safety information. This information is readily available 24/7 across all regional offices and sites within the Group.

The system has also simplified procedures ensuring that compliance with the group’s health and safety management system is made easy for staff and employees at all levels.

Significant time savings for our H&S Managers and operational staff have been realised.

All information is now in an easily accessible central location. Operational staff can access information directly as it is needed without having to contact the H&S department.