



## Customer Case Study

These are designed to help you understand how real business issues are solved by implementing our health and safety software systems and illustrate some of the practical challenges customers faced. Each of the following case studies looks at challenges prior to SHE® being introduced, reasons for choosing our system, how those challenges were solved and evidence to substantiate the claims.



Quadric are a large Chartered Building Company, undertaking a variety of new build and refurbishment projects. Their expertise includes Education, Heritage,

Commercial, Retail, Ecclesiastical, Office, Residential, Healthcare, Hotel and Leisure.

### 1. Before buying SHE, what specific situation was identified, how was it identified and what problems or pain did it cause either you or the company?

After a period of controlled growth the board recognised that safety and health would need to expand in proportion to the business.

As a result, a new health and safety role was created and a new safety management system developed.

We needed a central means of recording and controlling that management system.

### 2. Why did you pick a solution from SHE Software?

SHE Software was selected based on the functionality of the system and on the attitude of the staff.

Implementing a new software product into any organisation requires the changeover to be managed and what is essential to manage that is confidence in the support offered.

SHE Software has proved to be a wise choice with excellent support and development.

### 3. How has the problem identified been solved and can this be substantiated?

We found the system very simple to get up and running straight away. The standard templates could be modified to fit our needs. This allows very quick and seamless integration with existing company documentation.

The Accident/Incident module is excellent, particularly the Investigation tool, which provides us with a framework for managing everything associated with incidents and accidents.

Statistical analysis can be performed quickly by filtering the information stored on the system and either running a management report or sending the data to Excel for further breakdown.