



Customer Case Study

These are designed to help you understand how real business issues are solved by implementing our health and safety software systems and illustrate some of the practical challenges customers faced. Each of the following case studies looks at challenges prior to SHE® being introduced, reasons for choosing our system, how those challenges were solved and evidence to substantiate the claims.



The Channel Islands were part of the Duchy of Normandy when Duke William, following his conquest of England in 1066, became King William I of England. They have since then been subject to the English Crown as successor to the Dukes of Normandy.

The Island operates largely as an autonomous jurisdiction with wide powers of self-government and has its own Legislative Assembly, administrative, fiscal and legal systems and its own courts of law.

1. Before buying SHE, what specific situation was identified, how was it identified and what problems or pain did it cause either you or the company?

We had no central location for health and safety information that was accessible by everyone in the organisation.

There were multiple databases in use but we had no ability to combine the data and producing reports was time consuming and inaccurate.

2. Why did you pick a solution from SHE Software?

Having looked at several systems and packages, SHE® Software offered the ability to change and adapt to our needs without additional cost.

The level of customer service and support was excellent and the system was priced very competitively compared to other suppliers.

3. How has the problem identified been solved and can this be substantiated?

Implementation of SHE® health and safety software has allowed greater access to safety related information in one single source.

Our reports are much easier and quicker to produce, the whole process has been enhanced and simplified by the software. We have had to compromise in some areas, but the benefits of integration within the system in relation to audits, action tracking, and reporting outweighs these.

We have seen a significant time saving within the health and safety section when collating and producing management reports. The reports are showing better performance figures, thanks to our ability to spot trends and allocate resources quickly.

The safety team now has greater control over outstanding safety issues (actions), which we can allocate and track through to completion very easily.