

# Incident Management



## The complete picture

### Manage information from occurrence to closure.

The Incident Management module manages all incidents, from injuries, environmental spills to vehicles. It provides a comprehensive set of tools for documenting, reporting and investigating injuries and incidents.

The system enables tracking and reporting of preventive and corrective actions and provides automatic notification and escalation of overdue tasks and actions.

With its configurable organisational structure and picklists standard UK reports for RIDDOR, the system provides all that is necessary to prove and significantly improve the management of incidents across your organisation.



Managers and directors can report with confidence using the built in management reports and be certain that all the information necessary to reduce costs, penalties, litigation and reduce risk to the organisation is available quickly. This is ensured through automatic production of lost time, AFR (Accident Frequency Rate), AIR (Accident Incident Rate) and ASR (Accident Severity Rate).

## Management, Reporting & Actions

**When an incident occurs, gathering as much information, as quickly as possible is key to reducing recurrence.**

Providing everyone involved with information about what is required to reduce the risk of recurrence and how they can do something to change the process straight away by eliminating, reducing, isolating or controlling the hazard ensures that things aren't missed and the chance of recurrence is reduced.



## Claims Defence

### Linking information is simple.

The software holds all incident data in one place, accessible to authorised personnel at any location. Unlike paper-based reporting and accident books, the data can be used to generate reports identifying incident trends without further work and potential mistakes through copy errors.

Built in reports, and ad-hoc reporting allow you to report on and link all related information. Supporting documents, policy and pictures can easily be attached and stored securely.

## Dashboard

### Every user gets the information important to them.

With user specific dashboard, each user can view the information related to their daily activity, without the need to search for it.



### Reasons to use SHE Incident Management

- Reduce incidents costs, claims and disruption
- Reduce incidents and protect organisation reputation
- Provide instant visibility of organisation wide incidents via user specific dashboard
- Report information consistently across the organisation
- Compare incident data across your entire organisation
- Improve action tracking and incident prevention efforts
- Improve the effectiveness and efficiency of corrective and preventative actions management
- Provide instant and automatic reporting with management reports