

"Assure has reduced the time and resource spent on reporting by 75%."

Case Study: Dematic

Dematic is a global engineering company that designs, builds, and life cycle supports logistics solutions that optimise material and information flow — from receiving to shipping, within the four walls of the factory, warehouse, or distribution centre. Established over 75 years ago, the company currently employs over 650 employees and contractors across three sites in Ireland, UK and Denmark.

Goals:

- Reduce time and resource spent manually collating safety reporting.
- Increase visibility of safety performance across the workforce.
- Improving employee accessibility to company health and safety information.

Approach:

- **Streamlining safety management:** Easily accessible and simple to use, encouraging user uptake and improving reporting levels.
- **Reports safety information:** Pre-configured management reports easily generated to show company KPI's and metrics.
- **Visibility and control:** Providing clear visibility of trends, non-conformances and effective close-out of corrective actions.

Results:

- Time and resource spent on reporting reduced by 75%.
- Real-time visibility of safety performance and compliance status.
- Over 50% increase in the reporting of safety observations over a two-month period.

"The ease of use and accessibility of Assure for us, is a huge plus. Our employees in remote locations, often with limited connectivity can still complete safety actions and report in real-time, on-the-go without any need for duplication."

- Adrian Garbett, Environment, Health & Safety Manager, Dematic

Safety Culture:

Dematic has invested significant resource to support an inclusive safety culture and ensure that health and safety is not seen as a "bolt-on" but as a daily part of everyone's role across the company.

Each of the regional business units have assigned health and safety teams, who are responsible for the overall unit's management of health and safety. These teams regularly share information and best practice with each other. The Head of Health and Safety oversees all health and safety, and regularly reports in to the leadership team.

The Business Need:

Dematic were looking for a health and safety software solution to improve visibility of safety performance and implement a more streamlined, transparent approach to manage and report on safety. With an increasing remote workforce, the Board proactively recognised and supported the business need to implement health and safety software to support and further develop their health and safety culture.

The company's previous safety system was extremely manual driven which placed a considerable admin burden on employees' time due to the level of data duplication required and need to manually produce management reports. It also provided no real-time visibility of safety activities, incidents, training status or compliance status across their workforce.

SHE Software Solution:

SHE Software implemented its health and safety solution, Assure, to increase the management team's visibility of safety performance, widen out accessibility to employees and reduce the time spent collating global safety data reports. Management now have real-time visibility of all safety activities and information across all employees.

Employees now can access health and safety information on mobile devices, completing health and safety on the go. Safety information only needs entered once, even if off-site and off-line – removing any need for double entry. Widening out accessibility saw an increase of over 50% in the reporting of safety observations over a two-month period.

Dematic has seen a drastic improvement in time and resource savings when obtaining information for safety reporting. Previously just obtaining the data could take the health and safety team approx. 3-4 hours. This has now been reduced to under an hour, allowing the health and safety team to spend their time more effectively across the company.